ABSTRACT OF THE DISCLOSURE

A terminal service management server compares a host address of a terminal apparatus received from a terminal manufacturing factory site, a network address acquired from a network address retrieval site and an Internet service provider, and a sender address of a packet sent by a terminal apparatus connected to a LAN, and provides a service to the terminal apparatus

10 connected to the LAN in the case in which the host address, the network address, and the sender address coincide with each other.